



TECH UPDATES

FROM

THE HUALĀLAI DIGITAL DESK

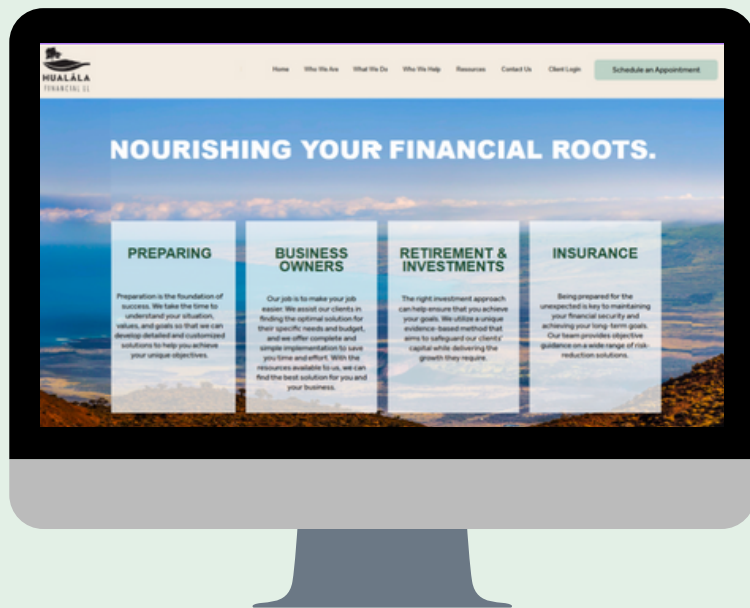


OUR WEBSITE GOT A FRESH NEW LOOK!

Welcome to our digital home! Designed with care, this refreshed space reflects the heart of Hualālai Financial, bringing warmth, connection, and purpose to every visit while making exploring your financial journey simple and welcoming. Everything you need is just a click away!

On our updated site, you can:

- **Get to know the faces of Hualālai Financial!** Discover our team, mission, and how our knowledge and aloha help families create strategies with heart and purpose.
- **Schedule an appointment** with our team in just a few clicks.
- **Access quick links** to MyNYL, NYLIFE Securities, MainStay, and AARP from NYL for smooth account management.
- **Try out fun and useful financial calculators** to explore retirement needs, life insurance, and more!
- **Learn more about our services** and explore solutions for retirement planning, estate conservation, and business planning.



Come see our digital home, designed just for you!

Visit us at www.hualalaifinancial.com or scan the QR code!

We know you're going to love it!

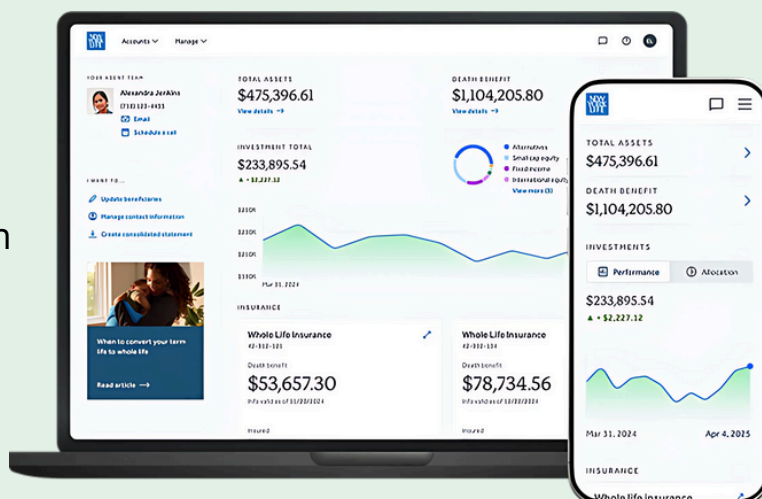


MYNYL.COM & MOBILE APP GOT AN UPGRADE!

Introducing your refreshed MyNYL online account and mobile app now feature a cleaner design, easier navigation, and new tools to help you stay connected to your financial picture!

Here's what's new:

- **Interactive Charts** - See visual snapshots of your investments, track gains and losses, and choose different time ranges.
- **At-A-Glance Totals** - Quickly view your assets, investments summaries, and services options more easily.
- **Simplified Navigation** - Find your policy details, investment summaries, and service options more easily.
- **Improved Statements** - Enjoy clearer, more organized breakdowns grouped by product line.
- **Easier Agent Contact** - See your representative's information, with built-in tools to connect or schedule an appointment.



Even more you can do with MyNYL:

- **See it all in one place:**
 - View all your New York Life policies and account details.
 - Check account balances and total death benefit amounts.
 - Monitor asset mix and portfolio performance.
 - Review risk tolerance and policy or account-level details.
- **Take action anytime:**
 - **Make payments or contributions** and manage automatic payment arrangements.
 - Request loans or withdrawals.
 - Update beneficiaries, contact info, addresses, emails, and bank information.
- **Upload and store securely:**
 - Safely upload important documents for easy access whenever you need them.

Ready to explore the new experience?

Visit [MyNYL.com](https://mynyl.com), or scan the QR code to download the NYL app!
Access your account wherever you go!





Proud to Offer



ENHANCING YOUR EXPERIENCE WITH



ChatGPT
Enterprise

At Hualālai Financial LLC, powered by New York Life Insurance Company, our mission is to serve you with care, clarity, and confidence. That's why our agents and staff now have access to ChatGPT Enterprise — a secure, always-available AI assistant that helps us provide faster answers, fresh ideas, and clearer guidance.

Your trust comes first.

We use ChatGPT Enterprise in ways that honor New York Life's AI Guiding Principles, ensuring every interaction remains safe, responsible, and personal:

- **Accountable** – Our teams oversee and guide ChatGPT Enterprise's use to ensure quality and integrity.
- **Governed Responsibly** – We follow clear, compliant, and ethical standards in every use.
- **Fair & Inclusive** – We work to avoid unintended bias or harm.
- **Private & Secure** – Your personal and business information is always protected.
- **Reliable** – AI tools are tested and monitored to ensure accuracy.
- **Transparent** – You'll always know when AI is part of the process.

With ChatGPT Enterprise, we can focus more on understanding your needs and delivering the personalized service you deserve — with the same care and confidentiality you've always trusted.

Mahalo for being a valued member of the Hualālai Financial ‘ohana!

We’re here for every step — today, tomorrow, and the future ahead.